



Downloading and Accessing the Conference Mobile App FAQs

The Online Conference Planner and the Conference Mobile App will be your main resources to access the full schedule of sessions, exhibitor, and event information during your time at the conference.

Attendees need to create a new account on the **AAA 2024 Conference Online Planner** (this account information is **NOT** associated with your registration confirmation).

Click below to access the **AAA 2024+HearTech Expo Conference Online Planner**:

<https://aaa2024.eventscribe.net/>

An email will be sent to you providing your username and password. Please check spam and junk folders for this email.

*****The login information (Username and Access Key) provided when setting up your conference online planner account will be the same information used to log into the mobile app. Please use an email address you check frequently and keep your username and access key on hand.**

With the Online Conference Planner, you can browse sessions (click the “star” next to sessions to identify your favorites and add them to your personal itinerary), view poster data, navigate the exhibit hall, access session handouts, get alerts, and more. All the scheduling information you collect within the online planner will auto populate in the app.

*****Please note: If you downloaded the eventscribe app previously, your previous login information will NOT work for the 2024 event. A new account must be created. As best practice, removing the app and reinstalling it will help to avoid this.**

On which devices can the app be viewed?

Android Devices: Android OS 8.0 or higher. Apple Devices (iPhone or iPad): iOS 13.0 or higher.

Do I need an Internet connection to use the app?

An Internet or data connection is required to download the app and download documents within the app (PDF documents and presentations). Once documents have been downloaded inside the app, an internet connection is NOT required for users to view information on an ongoing basis, access materials, and take notes.

Make the Most of Your Conference Experience with **The AAA 2024+HearTech Expo Mobile App!**

Take Notes | View & Create Schedules | Personal Summary | Social Features

1. Download the eventScribe App



Scan the QR Code or go to the Apple App Store or Google Play and search for **eventScribe**.



eventScribe App Icon

Install and open the eventScribe app. Find your event icon in the Upcoming Events (bottom row) or search for AAA 2024+HearTech Expo.

Tap the event icon to launch the AAA 2024+HearTech Expo app.



Event Icon

2. Login to the App

Please refer to the login information (Username and Access Key) provided when setting up your conference online planner account. This will be what you use to log in to use the app.

Once you log in, all the information you collected within the online planner will autopopulate.



3. Conference App FAQs

For more information on the App and FAQs you can visit the AAA website.

I created my account a month ago and don't remember the login credentials. What do I do?

To avoid having duplicate accounts, if you created an account for the 2024 conference already:

- **Before the conference:** Send an email to presenters@audiology.org and this can be resolved.
- **During the Conference:** Visit the registration area for assistance. We can provide you with your credentials there.

How do I contact app technical support?

Navigate to the hamburger menu (three vertical lines in the upper right-hand corner) within the app and tap Technical Support, or stop by the registration desk.

How do I use the App?

You can pull up "My Schedule" and see what sessions you've favorited to attend for the day. If you just want to jump straight into the action, select the "Happening Now" icon to see what sessions and activities are currently taking place and in which rooms. By tapping on the various buttons you can browse sessions, check out the exhibit and poster hall, presenter times, and happenings in the HearTECH Expo and the HearTech Hub. There's so much to do, you'll want all this information at your fingertips. The app is designed to help you navigate the conference, connect with other attendees, and engage on social media.

How do I build "My Schedule"?

Tap the star next to a presentation to "favorite" that presentation. The star will then turn yellow and will be added to the "My Schedule" tile.

My question is not here. Whom do I contact?

If you have additional questions regarding the app please reach out to jsnyder@audiology.org or visit us at registration onsite in Atlanta.